



# PROVIDER ALERT

## IDHW Interpretive Services and Telehealth Policies

March 13, 2017

Dear Provider:

The Idaho Department of Health and Welfare's Division of Medicaid recently published two policies that impact Optum Medicaid Providers: Reimbursement Policy for Interpretive Services (Translation and Sign Language Services) and Telehealth Services Policy.

Please become familiar with these policies to ensure that services delivered to Medicaid members through the Idaho Behavioral Health Plan are compliant with the policies set forth by IDHW. The policies can be located on the IDHW website at the following link:

<http://healthandwelfare.idaho.gov/Providers/Providers-Medicaid/tabid/214/ItemId/11069/Default.aspx>

Sincerely,

Optum Idaho Network Services